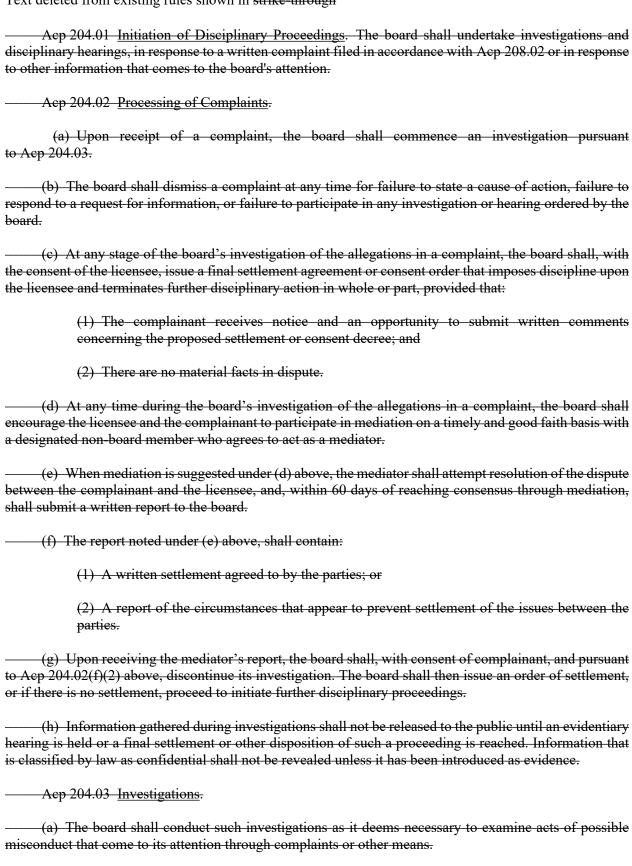
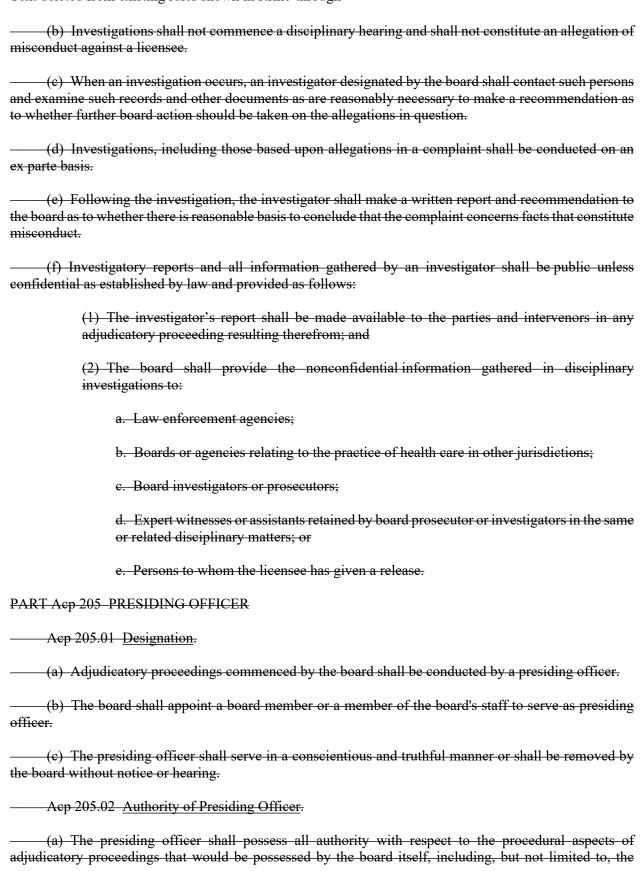
### CHAPTER Acp 200 PRACTICE AND PROCEDURE

PART Acp 204 COMPLAINTS AND INVESTIGATIONS

# Repeal Acp 201 through Acp 219, effective 6/27/2012 (Document #10157), cited as follows:

PART Acp 201 PURPOSE
Acp 201.01 <u>Purpose</u> . The board shall conduct proceedings for the purpose of acquiring sufficient information to make fair and reasonable decisions on matters within its statutory jurisdiction, including decisions on applications and complaints filed against licensees. These proceedings shall secure a just, efficient and accurate resolution.
PART Acp 202 DEFINITIONS
Acp 202.01 Definitions.
(a) "Hearing" means the receipt and consideration by the board of data or argument, or both, by methods appropriate to the circumstances, and includes:
(1) Conducting trial-type evidentiary proceedings;
(2) Directing the filing of exhibits, affidavits, memoranda, briefs, or oral arguments; or
(3) Any combination of these or similar methods.
(b) "Order" means a document issued by the board:
(1) Establishing procedures to be followed in an adjudicatory or nonadjudicatory proceeding;
(2) Granting or denying a petition or motion;
(3) Requiring a person to do, or to abstain from doing, something; or
(4) Determining a person's rights to a license or other privilege established by RSA 328-G or rules of this chapter.
PART Acp 203 FAILURE TO COMPLY WITH RULES
Acp 203.01 Failure to Comply With Rules. Failure to comply with the rules of this chapter shall result in:
—— (a) Refusal of a noncompliant document for filing;
(b) Denial or conditional denial of a noncompliant application, petition, or motion; or
(c) Issuance of an order adverse to a noncompliant person.





power to administer oaths and affirmations, direct the course of the proceedings, and decide procedural and discovery issues. (b) The presiding officer shall receive no testimony or oral argument on the merits of the case unless 3 board members are present. (c) Except in proceedings conducted pursuant to Acp 212.03(b)(6), the presiding officer shall, to the extent consistent with the fair and orderly conduct of the proceeding, permit board members who are present during any stage of an adjudicatory proceeding to query the witnesses. (d) The presiding officer shall not accept final offers of settlement or impose consent decrees, but shall assist the parties in reaching settlements. When a settlement has been proposed in writing, the presiding officer shall refer it to the board for decision, but shall not stay the proceeding while the board is deliberating the settlement proposal. (e) The presiding officer shall not decide motions or enter orders which finally resolve the proceeding or stay the proceeding. Potentially dispositive motions shall be referred to the board or deferred until the close of the record. (f) If the presiding officer believes that a default or similar final order should enter against a party, the presiding officer shall issue a written recommendation to the board, with service on the parties, and the board shall take appropriate action after allowing the parties 10 days to file objections thereto. Acp 205.03 Withdrawal of Presiding Officer. (a) Upon his or her own initiative or upon the motion of any party, a presiding officer or board official shall, for good cause, withdraw from any hearing.

- (b) Good cause shall exist if a presiding officer or board official:
  - (1) Has a direct interest in the outcome of a proceeding, including, but not limited to, a financial or familial relationship;
  - (2) Has made statements or engaged in behavior which objectively demonstrates that he or she has prejudged the facts of a case; or
  - (3) Personally believes that he or she cannot fairly judge the facts of a case.
- (c) Mere knowledge of the issues, the parties or any witness shall not constitute good cause for withdrawal.

Acp 205.04 Waiver or Suspension of Rules by Presiding Officer. The presiding officer, upon his or her own initiative or upon the motion of any party, shall suspend or waive any requirement or limitation imposed by this chapter upon reasonable notice to affected persons when the proposed waiver or suspension appears to be lawful, and would be more likely to promote the fair, accurate and efficient resolution of issues pending before the board than would adherence to a particular rule or procedure.

PART Acp 206 ROLES OF BOARD STAFF AND COMPLAINANTS

Acp 206.01 Role of Board Staff in Enforcement or Disciplinary Hearings. Unless called as witnesses, board staff as defined in Acp 103.02 shall have no role in any enforcement or disciplinary hearing.

Acp 206.02 Role of Complainants in Enforcement or Disciplinary Hearings. Unless called as a witness or granted party or intervenor status, a person who initiates an adjudicative proceeding by complaining to the board about the conduct of a person who becomes a party shall have no role in any enforcement or disciplinary hearing.

#### PART Acp 207 COMMENCEMENT OF PROCEEDINGS

Acp 207.01 Applicability. This part shall govern all proceedings conducted by the board except rulemaking and declaratory rulings.

Acp 207.02 Commencement.

- (a) The board shall commence an adjudicatory proceeding by issuing a notice to the parties at least 15 days before the first scheduled hearing date or first prehearing conference.
- (b) The notice commencing an adjudicatory proceeding shall:
  - (1) Identify the parties to the proceeding as of the date of the order;
  - (2) Briefly summarize the subject matter of the proceeding, and identify the issues to be resolved;
  - (3) Attach any complaint against the licensee that forms, in whole or in part, the basis of the issues to be resolved;
  - (4) Specify the legislative authority for the proposed action, and identify any applicable board regulations;
  - (5) Specify any special procedures to be followed;
  - (6) Specify the date by which, and the address where, appearances or motions by representatives shall be filed;
  - (7) Specify the date, time, and location of an initial prehearing conference or dates for an oral hearing;
  - (8) Identify the presiding officer for the proceeding;
  - (9) Identify any confidentiality requirements applicable to the proceeding; and
  - (10) Contain such other information as the circumstances of the case may warrant including, but not limited to, orders consolidating or severing issues in the proceeding with other proceedings or orders directing the production of documents.

Acp 207.03 Docketing, Service of Notice, Public Notice.

- (a) The board shall assign each adjudicatory proceeding a docket number, and serve the hearing notice upon all parties to the proceeding. The hearing notice shall be served upon the respondent by means of certified mail. (b) Service of all subsequent orders, decisions and notices issued by the board, including any amendments to the hearing notice, shall be served upon the parties and intervenors by regular mail. (c) Orders, notices, and decisions of the board, and motions, memoranda, exhibits, and other documents and data submitted to the board in a docketed case shall be kept in a docket file and made available for public inspection in the board's office except to the extent that confidentiality has been provided for under the provisions of law. Acp 207.04 Ex Parte Communications. Once a notice of hearing has been issued in an adjudicatory proceeding, no party shall communicate with any member of the board, or the presiding officer, concerning the merits of the case except upon notice to all parties and granting an opportunity for such party or parties to participate. In accordance with the rules of this chapter, no party shall cause another person to make such communications or otherwise engage in conduct prohibited by RSA 541-A:36. Acp 207.05 Rights to Representation. (a) Any party in an adjudicatory proceeding may be represented by counsel or lay representation, but such person appearing on behalf of a party shall first file a letter announcing the fact of representation at the earliest date practicable. (b) Requests to the board for counsel shall be denied and the board shall assume no responsibility for expenses of any party, except as specified in RSA 328-G:11, IV. Acp 207.06 Representatives and Appearances. (a) Persons appearing before the board shall represent themselves or be represented by: (1) A New Hampshire licensed attorney who has filed a written appearance with the board containing his or her business address and telephone number; or (2) An individual who is not a New Hampshire licensed attorney, and has filed a written appearance with the board containing: a. A statement of intent to represent, signed by both the representative and the party who would be represented; and b. The representative's daytime address and telephone number.
  - (1) An attorney licensed in New Hampshire; or

represented only by:

(2) An officer, director, or responsible person who has express and written authority to act on behalf of the entity concerning the matter in question and has filed a motion for leave to appear as a representative.

(b) Corporations, partnerships and other legal entities that are not natural persons shall be

substantial rights of a party or undue delay may be thereby avoided, the board shall, as fairness and efficiency permit, sever one or more issues from a proceeding, and dispose of those issues in another proceeding.

#### PART 208 FILING AND SERVICE OF DOCUMENTS

Acp 208.01 Filing of Documents with the Board.

(a) A document shall be considered filed when it is actually received at the board's office in Concord and conforms to the requirements of this chapter. A document tendered for filing that is patently and facially in violation of the board's rules shall be returned to the sender and not accepted for filing.

Text added to existing rule shown in **bold italics** Initial Proposal - 3-28-25 - 8 Text deleted from existing rules shown in strike-through (b) All documents filed shall be filed with an original and 5 copies, except that only a single copy of correspondence, applications and complaints against licensees shall be filed. Acp 208.02 Subscription and Veracity of Documents. (a) All complaints, petitions, motions, and replies filed with the board shall be signed by the proponent of the document or, if the party appears by representative, by the representative. (b) The applicant's signature on a document filed with the board shall certify that: (1) The applicant has read the document; (2) The applicant is authorized to file it; (3) To the best of the applicant's knowledge, information, and belief, there are good grounds to support it; and (4) The document has not been filed for purposes of delay or harassment. (c) A willful violation of (b), above, shall cause the board to issue an order adverse to the party committing the violation. Acp 208.03 Service of Documents. (a) Complaints against licensees shall be filed with the board with service upon the licensee in question. (b) Petitions for rulemaking and petitions for declaratory rulings shall be filed with the board by the petitioner without service upon other persons. (c) All motions, replies, exhibits, memoranda, or other documents filed in an adjudicatory proceeding shall be served by the proponent upon all parties to the proceeding by: (1) Depositing a copy of the document in the United States Postal Service, first class postage prepaid, addressed to the last address given to the board by the party being served, no later than the day the document is filed with the board; or (2) Delivering a copy of the document in hand on or before the date it is filed with the board. (d) All notices, orders, decisions, or other documents issued by the board in the course of an adjudicatory proceeding shall be served by the board upon all parties and intervenors to the proceeding by

(1) Depositing a copy of the document, first class postage prepaid, in the United States Postal

(2) If a party or intervenor is not represented, delivering a copy of the document in hand to the

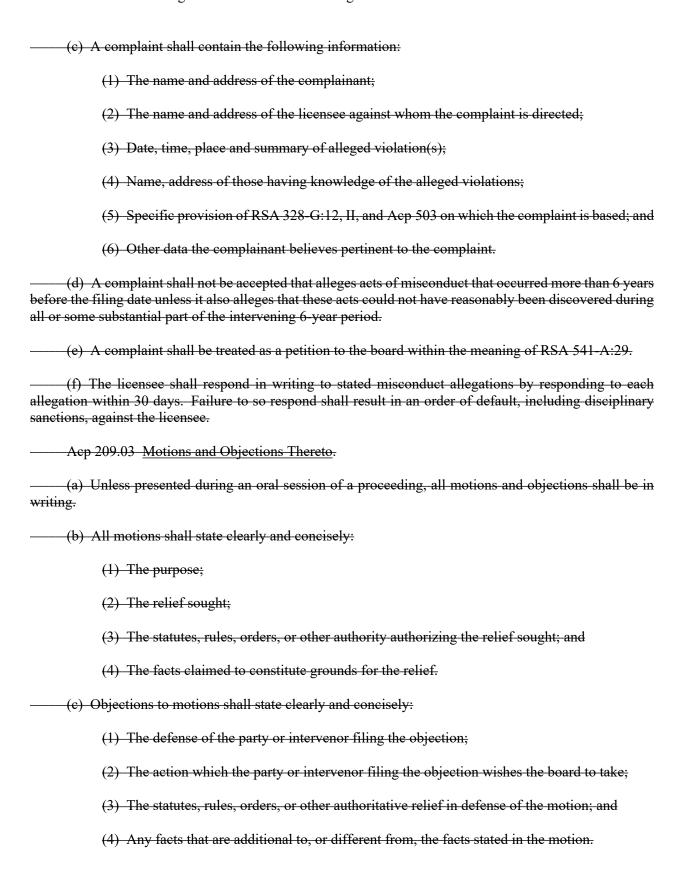
Service, addressed to the last address given to the board by the party being served; or

(e) When a party or intervenor authorizes a representative, service shall be upon the representative.

either:

party or intervenor.

(f) Except for exhibits distributed at a prehearing conference or hearing, every document filed with the board, and required to be served upon the parties and intervenors to an adjudicatory proceeding, shall be accompanied by a certificate of service, signed by the person making service, attesting to the method and date of service, and the persons served.
PART Acp 209 PLEADINGS, COMPLAINTS, AND MOTIONS
Acp 209.01 Pleadings.
(a) The only pleadings permitted shall be petitions, other than rulemaking and replies to petitions. Applications shall not be considered pleadings.
——— (b) All petitions shall contain:
(1) The name and address of the petitioner;
(2) The name and address of the petitioner's representative, if any;
(3) A concise statement of the facts that caused the petitioner to request the board to act;
(4) The action that the petitioner wishes the board to take; and
(5) The identification of any statutes, rules, orders, or other authority that entitles the petitioner to request the board to act.
— (c) Board replies to petitions shall contain:
(1) The name and address of the petitioner;
(2) The name and address of the representative of the petitioner, if any;
(3) A statement addressing each fact alleged in the petition pursuant to Acp 209.03(d);
(4) A statement addressing the authority identified by the petitioner pursuant to Acp 209.03(c)(3);
(5) A concise response to each statement noted in Acp 209.03(d);
(6) The identification of any statutes, rules, orders, or other authority, not identified in the petition, having a bearing upon the subject matter of the petition; and
(7) The action the board took.
(d) Replies shall be filed within 90 days from the date of the petition.
Acp 209.02 Complaints of Licensee Misconduct.
(a) Notwithstanding Acp 209.01, complaints shall be governed exclusively by this section.
(b) Complaints alleging misconduct by licensees noting violations of RSA 328-G:2, II, shall be in writing and filed at the board's offices in Concord, New Hampshire.

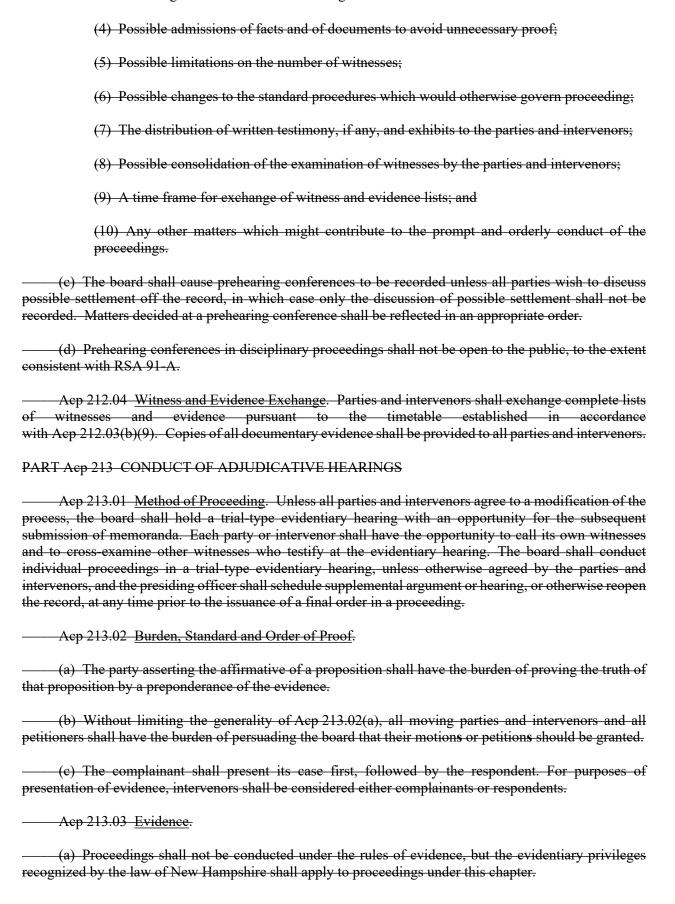


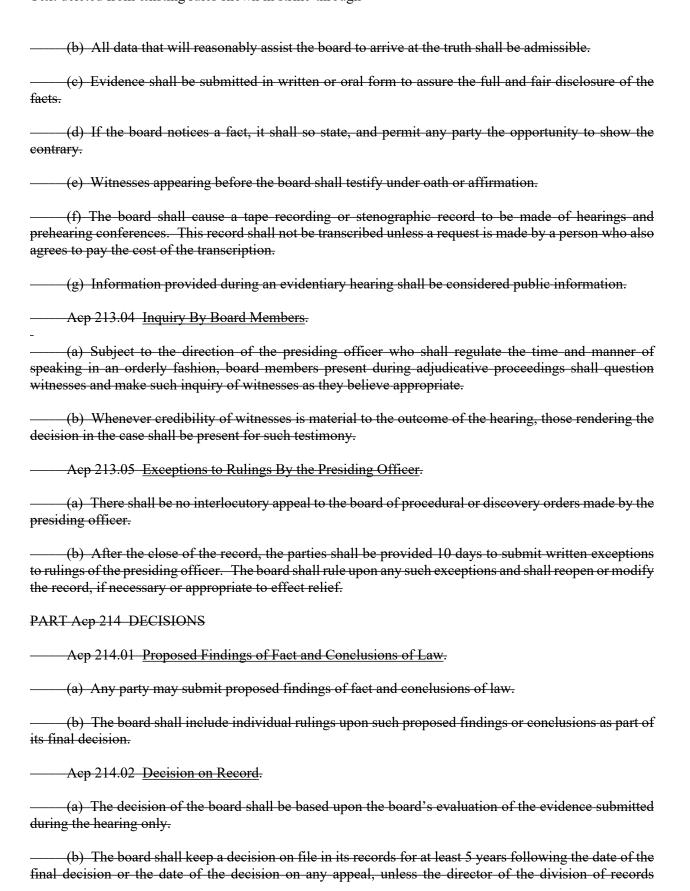
(d) An objection to a motion shall specifically admit or deny each fact contained in the motion. Failure to deny a fact contained in the motion shall constitute the admission of that fact for the purpose of the motion. In the event a party or intervenor filing an objection to a motion lacks sufficient information to either admit or deny a fact contained in the motion, the party or intervenor shall so state, specifically identifying each such fact.
(e) Motions shall be decided upon the writings submitted. Repetitious motions shall not be submitted.
(f) The board shall rule on motions as soon as practicable after the filing of the motion.
PART Acp 210 TIME PERIODS
Acp 210.01 <u>Computation of Time</u> . Any time period specified in an order shall begin with the day following the act, event, or default, and shall include the last day of the period, unless it is Saturday, Sunday, or state legal holiday, in which event the period shall run until the end of the next day which is not a Saturday, Sunday, or state legal holiday. When the period prescribed or allowed is less than 7 days, intermediate Saturdays, Sundays, and state legal holidays shall be excluded from the computation.
Acp 210.02 <u>Change in Allowed Times</u> . A motion for a change of time shall be granted upon concurrence with all parties.
Acp 210.03 <u>Limitations</u> . A motion to change time shall be filed at least 3 business days prior to the event in question.
PART Acp 211 CONTINUANCE REQUESTS AND FAILURE TO ATTEND HEARING
Acp 211.01 Continuances.
(a) Any party to a hearing may make an oral or written motion that a hearing be continued to a later date or time.
(b) If a continuance is requested by a party to the hearing, it shall be granted if the presiding officer determines that good cause has been demonstrated. Good cause shall include the unavailability of parties, witnesses or attorneys necessary to conduct the hearing, the likelihood that a hearing will not be necessary because the parties have reached a settlement or any other circumstances that demonstrate that a continuance would assist in resolving the case fairly.
(c) If the later date, time and place are known at the time of the hearing that is being continued, the date, time and place shall be stated on the record. If the later date, time and place are not known at the time of the hearing that is being continued, the presiding officer shall issue a written scheduling order stating the date, time and place of the continued hearing as soon as practicable.
Acp 211.02 Failure to Attend Hearing. If any party to whom notice has been given in accordance with Acp 208.03 fails to attend a hearing, the presiding officer shall:
(a) Declare that party to be in default; and
(b) Either:
(1) Dismiss the case, if the party with the burden of proof fails to appear; or

(2) Hear the testimony and receive the evidence offered by a party, if that party has the burden of proof in the case.

PART Acp 212 PREHEARING MATTERS
Acp 212.01 <u>Discovery and Disclosure</u> . Upon the written request of a party, the board shall disclose to the parties any information, not privileged, in the possession of the board, that is pertinent to the subject matter of the proceeding.
—— Acp 212.02 Subpoena.
(a) Subpoena for the attendance of witnesses or the production of evidence in disciplinary proceedings shall be issued only upon the order of the board.
(b) A subpoena shall be issued on the initiative of the board or in response to the motion of a party.
(c) A party requesting a subpoena shall attach a copy of the proposed subpoena to its motion and if the motion is granted, the requesting party shall be responsible for the service of the subpoena and payment of any witness fee and mileage expenses that might be required.
(d) The person to whom the subpoena is directed may, within 10 days after service of the subpoena, or before the date specified by the board in the subpoena for compliance therewith, whichever is earlier, file a motion to quash or modify the subpoena.
(e) If the board denies the motion to quash or modify, in whole or in part, the person to whom the subpoena is directed shall comply with the subpoena, within the time prescribed in the subpoena, unless the board expressly provides additional time to comply.
(f) A subpoena shall be served by any person who is 18 years of age or older, and in the manner authorized for service of subpoenas in the New Hampshire superior court. The fact of service shall be written on the reverse of the original copy of the subpoena by the person making service and a copy shall be immediately returned to the board by the person making service.
(g) Should any person fail to comply with a subpoena issued pursuant to this section, the board shall seek judicial enforcement.
Acp 212.03 Prehearing Conferences.
(a) At any time following the commencement of an adjudicatory proceeding, the board shall, upon motion, or upon its own initiative, encourage all parties and intervenors to attend one or more prehearing conference(s) to aid in the disposition of the proceeding.
(b) The following shall be considered at a prehearing conference:
(1) Settlement;
(2) Simplification of the issues;

(3) Possible amendments to the pleadings;





management and archives of the department of state sets a different retention period pursuant to rules adopted under RSA 541-A.

PART Acp 215 RECONSIDERATION AND STAY
— Acp 215.01 Motion for Reconsideration or Rehearing.
(a) An adjudicatory order of the board shall not be final until the date it is served upon the parties and intervenors pursuant to Acp 208.03(d).
(b) Within 30 days after service of a final adjudicatory order of the board, any party or intervenor may file a motion for reconsideration or rehearing.
— (c) A motion for reconsideration shall:
(1) Include any memorandum of law the petitioner wishes to submit;
(2) Identify each error of fact, error of reasoning, or erroneous conclusion contained in the final order that the moving party or intervenor wishes reconsidered; and
(3) Concisely state the correct factual finding, correct reasoning, and correct conclusion urged by the moving party or intervenor.
(d) The board shall grant or deny the motion, or any part thereof, on its merits, or treat the motion as a motion for reopening, and grant it pending the receipt of such additional data or additional argument as it considers necessary.
Acp 215.02 Reconsideration on the Board's Own Motion.
(a) Within the time frame specified in Acp 216.01(b), the board shall reconsider, revise, reverse or affirm any final action on its own motion.
(b) If reconsideration is based upon the existing record, prior notice shall not be given to the parties and intervenors. If the board believes further argument or data should be considered, an appropriate order providing the parties and intervenors with notice and opportunity to be heard shall be issued before any revision is made in the board's previous action.
—— Acp 215.03 Stay of Board Orders.
— (a) Board actions shall be stayed only in response to a specific motion requesting a stay or by the board acting on its own motion.
(b) A motion for stay shall be considered only if it is filed within the time period for requesting reconsideration specified by Acp 216.01(b) and shall demonstrate good cause sufficient to warrant the stay of an action by the New Hampshire superior court.
(c) Filing a motion for reconsideration shall not stay a board order. Combining a motion for stay with a motion for reconsideration shall be permissible, however.

PART Acp 216 DECLARATORY RULINGS

(c) If the data or argument supports the petition, the board shall commence rulemaking in accordance

with RSA 541-A:3.

# PART Acp 218 RULEMAKING HEARINGS

Acp 218.01 <u>Purpose</u> . The purpose of this part is to provide a uniform procedure for the conduct of public hearings at which comment from the general public will be solicited for evaluation and consideration by the board relative to rulemaking.
Acp 218.02 <u>Scope</u> .
(a) These rules shall apply to all hearings required by state law to be conducted by the board at which public comment shall be solicited, except that they shall not apply to adjudicative hearings.
(b) If any requirement set by these rules conflicts with an applicable statute, such other authority shall control.
Acp 218.03 Notice.
(a) Notice of a public comment hearing concerning rulemaking shall be placed in the "Rulemaking Register" so that it shall appear at least 20 days prior to the hearing date.
(b) At a minimum, a notice for rulemaking public comment hearings shall comply with the requirements of RSA 541-A:6, I.
Acp 218.04 Media Access.
(a) Public comment hearings shall be open to the print and electronic media.
(b) The moderator shall place limits on the activities of the media to avoid disruption in the following ways:
(1) Limit the placement of television cameras to certain locations in the hearing room; and
(2) Prohibit interviews from being conducted within the hearing room during the hearing.
Acp 218.05 Moderator.
(a) The hearing shall be presided over by a moderator who shall be the board chairperson or a designee.
(b) The moderator shall:
(1) Call the hearing to order;
(2) Cause a recording of the hearing to be made;
(3) Place limits on the media to avoid disruption as set out in Acp 218.04(b);
(4) Recognize those who wish to be heard and establish the order thereof;
(5) Limit the time for each speaker, as set out in Acp 218.06(b);
(6) Remove or have removed any person who disrupts the hearing;

(7) Adjourn the hearing; and (8) Provide opportunity for the submission of written comments. Acp 218.06 Public Participation. (a) Any person who wishes to speak on the issue or issues which are the subject of the hearing shall place his or her name on a speakers' list before the last speaker on the list has finished speaking. All whose names appear on the speakers' list, as provided, shall be afforded reasonable time to speak at the hearing. Reasonable time shall be determined considering the number of people who wish to be heard, the time and the availability of the facility. (b) The board, through the moderator, shall: (1) Refuse to recognize a person who refuses to give his or her full name; (2) When a group or organization wishes to comment, limit the group to no more than 3 spokespersons, provided that the members who are present shall be allowed to enter their names into the record as supporting the position by the group or organization; (3) Revoke recognition of a speaker who speaks or acts in an abusive or disruptive manner; or (4) Revoke recognition of a speaker who refuses to keep comments relevant to the issue or issues that are the subject of the hearing. (c) Written comments may be submitted any time, from the time notice has been published until the record has been closed by the moderator, which shall not be less than 7 calendar days after the hearing. (d) In the event that the number of speakers who wish to give oral testimony relevant to the issue or issues involved exceed that number which can be heard within a reasonable period of time subject to facility availability and length of the hearing, the hearing shall be reconvened pursuant to applicable provisions in RSA 541-A to afford such persons the opportunity to be heard. Speakers may elect to submit written testimony in lieu of additional oral hearing. PART Acp 219 EXPLANATION AFTER ADOPTION

(a) Any person may request an explanation regarding adoption of the rules pursuant to RSA 541-

(b) The request shall be considered at the next scheduled board meeting and the board shall issue a

#### Adopt Acp 201 to read as follows:

Acp 219.01 Explanation After Adoption.

A:11,VII by submitting a request to the board.

response within 45 days after consideration.

PART Acp 201 APPLICABILITY AND WAIVER OF SUBSTANTIVE RULES

Acp 201.01 <u>Applicability of Plc 200</u>. The Plc 200 rules shall govern the board of acupuncture with regards to all procedures for:

- (a) The receipt and investigation of misconduct complaints;
- (b) The conduct of adjudicative and non-adjudicative proceedings;
- (c) Rulemaking submissions, considerations, and dispositions of rulemaking petitions;
- (d) Public comment hearings;
- (e) Declaratory rulings;
- (f) Explanation of adopted rules;
- (g) Voluntary surrender of licenses; and
- (h) Waivers.

### **APPENDIX I**

RULE	SPECIFIC STATE STATUTE THE RULE IMPLEMENTS
Acp 201 – Acp 219 (repeal)	2023, 212:6, II, III, effective 10-3-23
Acp 201.01	RSA 541-A:16, I(b)-(d)